Harper

Inside the IMF

An Ethnography of Documents, Technology, and Organizational Action

In this book, Richard Harper uses the International Monetary Fund as a case study to show how thinking differently about IT systems can dramatically improve the manageability and accessibility of documents in organisations. The systems he considers uses search and retrieval applications, the use of hypertext documents and shared database applications like Lotus Notes.

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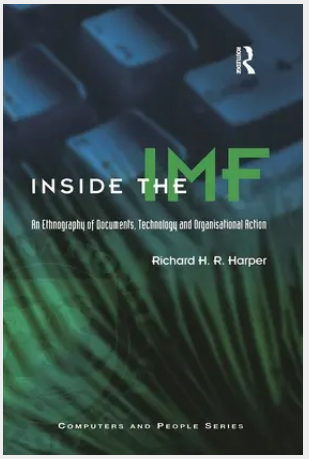

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