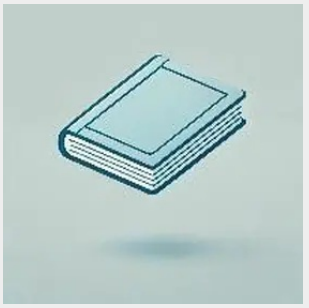
Seal

Computers in Hotels

Concepts and Applications



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Computers in Hotels: Concepts and Applications is a comprehensive textbook designed to meet the needs of students of under graduate hotel management programmes. The book covers the fundamentals of computers and their applications in the hotel industry and uses numerous examples, exhibits, flowcharts, cases, and illustrations to explain them. The book is divided into two parts. The first part on Computer Fundamentals introduces the reader to the basics of computers. Further it elaborates on various operating systems, MS Office, the internet, and database management systems (DBMS). The second part on Computer Applications in the Hotel Industry provides detailed discussion on hotel information system, computerized reservation system (CRS) and room management. It also covers accounting module, food and beverage (F&B) management, property management system (PMS) interface, and management information system (MIS). Students will find this book useful for its coverage of the fundamentals of computers and their applications in the hotel industry explained through numerous illustrations, examples, and cases. It will also be useful for hospitality professionals with its practice-oriented approach.

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