

Effective Processes for Quality Assurance

Driving innovation can reduce costs for companies, institutions, military programs, and successful businesses. Quality is key to successful innovation. Delivery of complex products must have high quality to reduce customer problems and defects. This book explains how to integrate Quality Assurance processes to produce compliant product management and gap analysis. It shows how Quality Assurance provides a common operating framework in which best practices, improvements, and cost avoidance activities can be shared. Effective Processes for Quality Assurance emphasizes improving process execution and reducing operational costs. It also focuses on how Quality Assurance personnel must support companies, institutions, military programs, and successful businesses by encouraging a cooperative, proactive approach and ensure compliance through management and team member participation. Lean and Agile can provide a competitive advantage, and this practical reference explains how to implement these two principles to deliver products that have fewer defects. It also explains: - Quality Assurance methods - Measuring benefits of Quality Assurance process improvement - Quality Assurance performance and improvement - Risk management - Quality Assurance improvement with metrics - Effective processes for Quality Assurance - Quantitative process performance and commitments - Quality Assurance plans - Quality Assurance for customers and suppliers - Supporting software configuration Effective Processes for Quality Assurance covers the critical issues for implementing Quality Assurance processes that can deliver high-quality products successfully.



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