

Financial Services Information Systems

The calculus of IT support for the banking, securities, and insurance industries has changed dramatically and rapidly over the past few years. Consolidation and deregulation are creating opportunities and challenges never before seen. Unheard of just a few years ago, e-commerce has given birth to new infrastructures and departments needed to support them. And the Internet/Intranet/Extranet triple-whammy is the most critical component of most financial IT shops. At the same time, new intelligent agents stand ready to take on such diverse functions as customer profiling and data mining. Get a handle on all these new and newer ripples with Financial Services Information Systems. Here, in this exhaustive new guide and reference book, industry guru Jessica Keyes gives you the no-nonsense scoop on not just the tried and true IT tools of today, but also the up-and-coming "hot" technologies of tomorrow, and how to plan for them. Financial Services Information Systems addresses challenges and solutions associated with: - supporting the self-service revolution by servicing kiosks and ATMs efficiently and economically, - straight-through processing for the securities industry, - outsourcing business communications in the insurance industry, - distributed integration as a cost-effective alternative to data warehousing, and - putting inbound fax automation to work in financial organizations.

Financial Services Information Systems covers everything from applications of GIS to designing a high-performance, high-availability network to n-tier design. It also covers Internet topics from homebanking to secure transactions. It addresses the challenges and solutions associated with: supporting the self-service revolution by servicing kiosks and ATMs efficiently and economically, straight-through processing for the securities industry, outsourcing business communications, distributed integration as a cost-effective alternative to data warehousing, and putting inbound fax automation to work in financial organizations.



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