

Performance Management

Happiness and Keeping Pace with Technology

The entrance of fast-paced technology into the workplace necessitates a proper re-look into performance management whether it is in education, marketing, finance, or information technology. Maintaining happiness and wellbeing despite the pressure of performance at work is a serious challenge. Happiness is not only important for work performance, but also for the physical and mental health of human beings. This book provides different concepts, theories, and methods to better understand the relationship between performance and happiness in the context of work in this information and technology era. Various domains of performance management are covered in the context of management and information technology, including topics related to the performance of digital wallets from the customer's point of view; evaluating the sustainability of micro-finance institutions; challenges in employee retention; problems the workforce faces in IT and management; dimensions of happiness for women in the workplace; the role of happiness in building a meaningful life; and the quality of work life. The findings are useful for practical applications in management and business scenarios. They also provide informative insights for researchers, academicians, industry professionals, and scholars.

As technology has entered in at a fast speed, performance management is more in demand whether it is education, marketing, finance, or information technology. This book provides different concepts, theories and methods to use in research to understand performance of work done in this information and technology era.



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