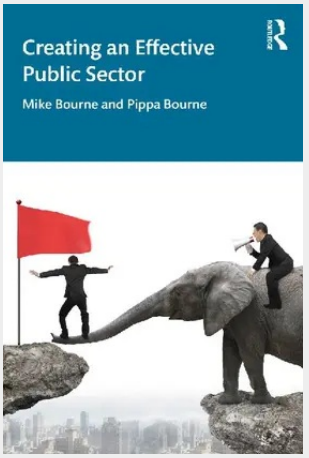
Bourne

Creating an Effective Public Sector

This book offers an in-depth look at developing effectiveness in the public sector and how to achieve the best possible outcomes for people rather than just good or efficient outputs. In 15 comprehensive chapters, the authors present structured ideas and practical approaches for achieving a more effective public sector. The book sets out a framework for visualising success in complex situations with multiple stakeholders. Topics include how you stimulate change and influence people to adopt changes, how you manage politics, set targets and standards, and measure them, and how you create a culture of high performance with a focus on getting the right things done. Effectiveness does not arise from excellence in one area alone and the book weaves together ideas on leadership, managing expectations, and keeping focus on the longer term. Creating an Effective Public Sector will be of interest to decision makers in the public sector, project managers working on central and local government projects, and senior civil servants. It will also be invaluable for advanced undergraduate and post-graduate students studying in the fields of government, project management, and public-sector management.

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