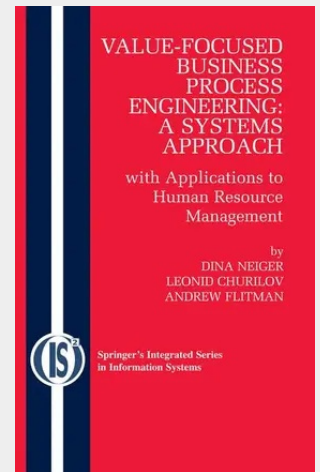


Value-Focused Business Process Engineering : a Systems Approach

with Applications to Human Resource Management

One of the keys to successful business process engineering is tight alignment of processes with organisational goals and values. Historically, however, it has always been difficult to relate different levels of organizational processes to the strategic and operational objectives of a complex organization with many interrelated and interdependent processes and goals. This lack of integration is especially well recognized within the Human Resource Management (HRM) discipline, where there is a clearly defined need for greater alignment of HRM processes with the overall organizational objectives. **Value-Focused Business Process Engineering** is a monograph that combines and extends the best on offer in Information Systems and Operations Research/Decision Sciences modelling paradigms to facilitate gains in both business efficiency business effectiveness.

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