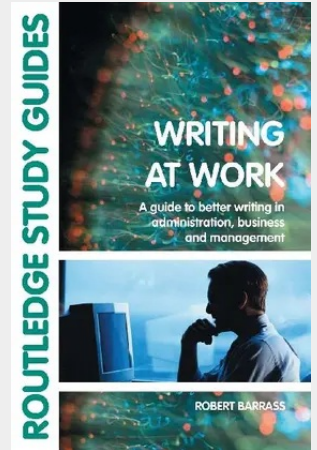


Writing at Work

A Guide to Better Writing in Administration, Business and Management

Many employers complain about the poor communication skills of many young people seeking employment; and many people in employment are handicapped by the poor quality of their written work. While bad spelling, ineffective punctuation and faults in grammar create barriers between the writer and the reader, good English makes the reader feel at ease. The benefits of being a good writer at work are: Managers need to be able to communicate in order to get ideas across. If they cannot, they will be unable to make their viewpoint heard and they will be unable to influence customers, suppliers and colleagues as desired. If you can write well, you will find that your views are given prominence over those of others. Effective communication, and that includes writing, is the key to career success and advancement. This book is for those who have difficulty in getting thoughts into words or their ideas across, as well as those who are satisfied with their writing but are ready to consider the possibility of improving it. It is all about the ways in which writing at work is important - helping the reader to observe, remember, think, plan, organise and communicate.

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