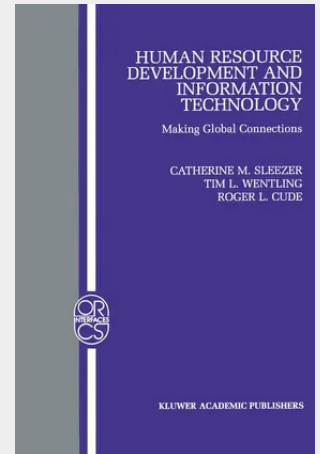


Human Resource Development and Information Technology

Making Global Connections

Technology, people, e-workplaces: these are the elements that fast moving organizations use to meet changing business requirements by using technology to invent new business processes, to re-align organizational structures, and to implement new management practices. Moreover, it has become apparent in today's global information economy, the most critical-indeed the primary-resource that distinguishes market leaders from everyone else is human talent! Countries, communities, and organizations are suddenly very interested in developing the human capacities that will allow them to compete in a networked world. Successful growing organizations have placed the combined development of information technology and human resources as their top priority. With the help of human resource professionals, organizations must grasp the pertinent aspects of both people and technology issues to create an effective e-workplace. These issues occur at the intersection of the disciplines of computer science, operation research, and human resource development. Because these issues are complex, they can best be understood through cross-disciplinary collaboration among experts who approach them from a range of perspectives. presents just such a collaborative effort from leaders in the field. This book describes the changes that are occurring as technology plays a more central role in human resource development. It compares methods and tools that organizations can use to create their own practices for developing their most critical resource-people! In addition, the authors pose a set of interesting research questions that will help us further explore how countries, local communities, and organizations build dynamic systems for developing a sustained competitive advantage with human talent.

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