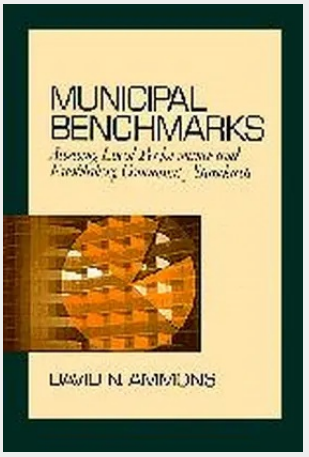
Ammons

Municipal Benchmarks

Assessing Local Performance and Establishing Community Standards

Taking administrators, mayors, city council members and citizen groups beyond the development of performance measures for United States city government operations, this book will prepare them for the initial stages for actual performance assessment. David NAmmons presents relevant national standards developed by professional associations, and actual performance targets and performance results from a sample of city governments. The book will contribute to the design of practical performance measurement systems, the improvement of systems and the establishment of performance standards.



Auf Anfrage

Nicht mehr lieferbar

Artikelnummer: 9780803972537
Medium: Buch
ISBN: 978-0-8039-7253-7
Verlag: SAGE Publications
Erscheinungstermin: 06.09.1996
Auflage: 2. Auflage 1996
Produktform: Gebunden
Gewicht: 920 g
Seiten: 335
Format (B x H): 178 x 254 mm

Kundenservice Verlag Dr. Otto Schmidt KG
Neumannstraße 10, 40235 Düsseldorf | kundenservice@otto-schmidt.de | 0221-93738-997 (Inland)