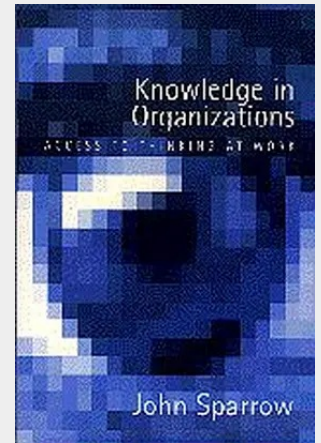


Knowledge in Organizations: Access to Thinking at Work

This book addresses the increasing need for organizations to make the knowledge and experience of individuals and groups explicit by a providing comprehensive set of methods for capturing that personal and organizational knowledge. Although people in organizations clearly rely on experience and other forms of implicit knowledge for most of their actions, little attention has been given to ways of eliciting and holding on to such knowledge. In a time and environment where business rationale is increasingly based on knowledge rather than tangible assets, this becomes essential. Knowledge in Organizations provides a clear framework derived from cognitive psychology through which knowledge access, transfer and creation in organizations can be understood and the sharing of knowledge enhanced. This book addresses the increasing need for organizations to make the knowledge and experience of individuals and groups explicit by a providing comprehensive set of methods for capturing that personal and organizational knowledge.

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