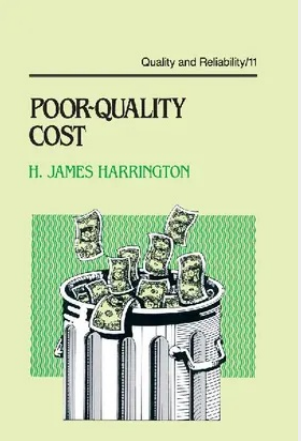
Harrington

Poor-Quality Cost

Implementing, Understanding, and Using the Cost of Poor Quality

An easy-to-read and highly informative book on an extremely important subject.Provides a road map for establishing a system for the identification and elimination of poor-quality costs.Gives management at all levels an important tool for maximization of profit eliminating the concept of optimum operating quality-cost point.

This book helps companies to develop a poor-quality-cost system that will provide management and the employers with data to identify improvement opportunities, optimize the effectiveness of the improvement efforts, and measure the progress that is being made by the improvement process.



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