

Implementing the ISO 9000 Series

Expanding on the themes presented in ISO 9000: Preparing for Registration (0-8247-8741-2), this reference complements that volume by focusing on the how to of implementing a quality assurance system that reflects the ISO 9000 series of standards.; Highlighting ISO 9001, the most involved of the standards, and placing the others in proper perspective, Implementing the ISO 9000 Series: explains the major European directives that refer to ISO 9000 and related critical issues such as the political economy of the ISO standards; interprets ISO clauses from various industrial viewpoints, including those of service industries, and gives concrete examples; shows which organizational strategy to adopt and how to coordinate implementation and bring about change within a company; furnishes examples of how to document Tier Two; illustrates the preparation of generic flowcharts; analyzes in detail the procedures for conducting internal audits and offers sample forms to help maintain the system once it is implemented; examines third-party audits and supplies case studies with their solutions; and discusses the latest revisions to the standards, their implications, and future developments.; Implementing the ISO 9000 Series contains practical, immediately applicable advice and information, such as eight appendixes that provide: addresses and telephone numbers of government agencies specializing in ISO 9000; regional addresses of all trade adjustment assistance centres; a list of registrars; a sample quality manual; a list of ISO/IEC guides; and more.; As a day-to-day manual, from start-up to upgrading and maintenance, Implementing the ISO 9000 Series should be a useful resource for quality and reliability managers and directors; industrial, manufacturing, process, design, cost, chemical, pharmaceutical, and electrical and electronics engineers; chief executive officers; company presidents; auditors; registrars; and upper-level undergraduate and graduate students in these disciplines.


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