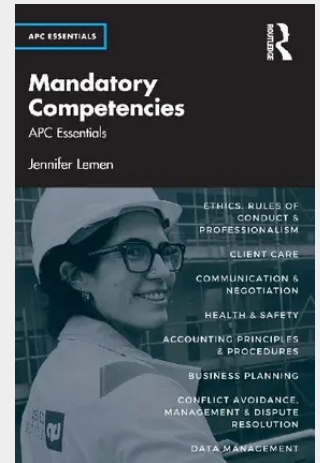


Mandatory Competencies

APC Essentials

Mandatory Competencies: APC Essentials is the first book in a new series designed to cover what any RICS APC (and AssocRICS) candidate or qualified surveyor needs to know about the mandatory competencies. Written by Jennifer Lemen, author of How to Become a Chartered Surveyor and co-founder of one of the UK's market leading APC training providers, Property Elite, this guide is packed full of bite sized information covering: - Ethics, Rules of Conduct and Professionalism - Client Care - Communication and Negotiation - Health and Safety - Accounting Principles and Procedures - Business Planning - Conflict Avoidance, Management and Dispute Resolution Procedures - Data Management - Diversity, Inclusion and Teamworking - Inclusive Environments - Sustainability - Senior Professional Assessment Mandatory Competencies - Submission and Interview Advice Practical and concise, with bullet point checklists and real-life examples and diagrams, this handy guide tells you everything you need to know about the RICS mandatory competencies when studying for your APC or your university exams. Relevant to candidates on all APC pathways, including Commercial Real Estate, Residential, Valuation, Quantity Surveying and Construction, Planning and Development, Building Surveying, Land and Resources, this book will also be a handy reference for qualified surveyors and property professionals. This book will also help you to better support your candidates if you are an APC or AssocRICS Counsellor or Supervisor.

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