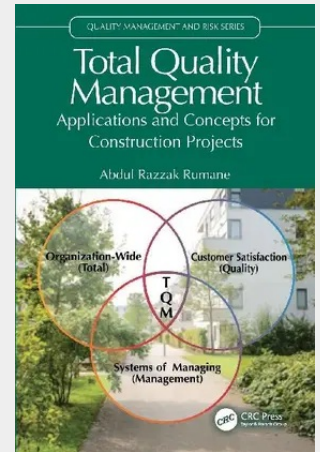


Total Quality Management

Applications and Concepts for Construction Projects

This book has been developed to provide significant information about the usage and application of the Total Quality Management (TQM) concept in a construction project environment. The content spans from the inception through to the closing of the project focusing on the TQM approach in each phase of the project. Total Quality Management: Applications and Concepts for Construction Projects, focuses on the application of the Total Quality Management concept in construction projects and contains many quick-reference figures and tables for easy comprehension. It offers a concise and complete implementation process for the application of TQM and helps achieve competitive advantages in the global marketplace resulting in the construction project being qualitatively competitive and economical. The book highlights the standards for TQM and gives a brief introduction to the quality management system along with providing an overview of the project, the quality, the types of project delivery systems, and the principles involved. Discussions of quality and the different steps it moves through within the project setting including inspection, statistical quality control, and quality assurance round out the book's offerings. Construction and quality professionals, industrial engineers, project managers, students, academics, and trainers will find that this book satisfies their needs and meets their requirements for a book that specifically uses TQM in construction projects.

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