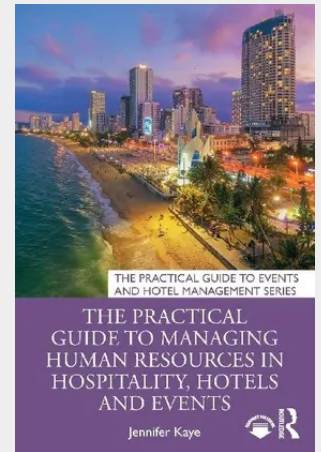


The Practical Guide to Managing Human Resources in Hospitality, Hotels and Events

Taking a practical approach, this insightful book provides key guidance and insights from HR professionals working in hospitality, hotels, and events, showing how aspects of HR are facilitated in the working world, using case studies and practical examples to elucidate theory. With contributions from a range of industry HR professionals, this volume aims to enhance the comprehension of a range of practical HR-related issues facing the hospitality, hotels, and events industries. This includes guidance on the recruitment process, fair recruitment practices, contract types, onboarding, training, appraisals, reward and performance management, amongst many other topics. This book will contain real-life experiences, complementing the ideal process that HR follows when recruiting, onboarding, training, monitoring performance, and when rewarding staff. The book also considers legal issues faced by an industry which continues to handle staffing challenges, alongside post-Brexit and Covid pandemic shortages. International in scope, this volume is a pivotal resource for college and university-level students studying hospitality, hotel, or events management subjects, as well as those with a general interest or career in HR or management, such as those with an involvement in planning hospitality staffing, or individuals responsible for planning corporate, charitable, or private events.

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