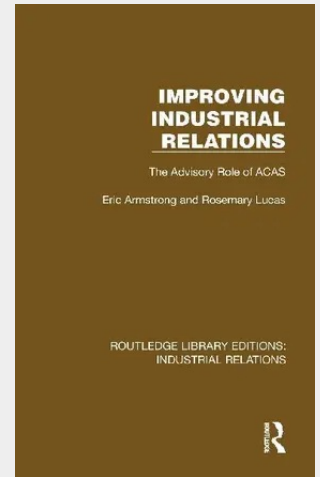


Armstrong / Lucas

Improving Industrial Relations

The Advisory Role of ACAS

Improving Industrial Relations (1985) presents and discusses the findings of research into the advisory function of the Advisory, Conciliation and Arbitration Service (ACAS). ACAS is most widely known for its attempts to resolve industrial disputes through conciliation, but most of its endeavours lie in its advisory role to improving industrial relations.



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