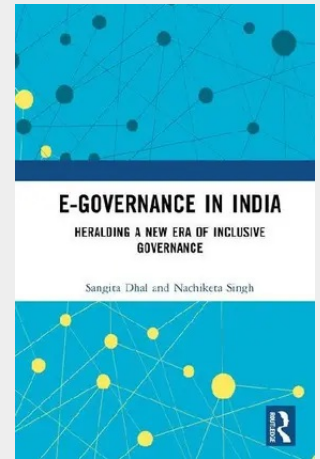


E-Governance in India

Heralding A New Era of Inclusive Governance

This comprehensive volume provides a conceptual and theoretical understanding of e-governance and public administration in India. It examines e-governance as a citizen-enabling mechanism to deliver good governance. Situating it in the ambit of new public management, liberalization and globalization, it delves into the myriad aspects of technology as a bridge between the state and the citizens, as well as other stakeholders such as businesses, NGOs, civil society and international agencies, whose role in facilitating good governance is crucial. This book also explores the innovative governance techniques adopted by states across the country and worldwide in contemporary times. The overarching argument here justifies that electronic governance has been a catalyst in ensuring good governance, through information and communication technologies, coupled with sound managerial practices. While making governance more citizen-oriented, e-governance is being projected as a game changer in terms of achieving the goals of Viksit Bharat, 2047 and substantive democracy based on equity and inclusivity. This book will be useful to the students, academics and researchers of public administration, public policy, rural and urban development, law and governance. It will also be immensely beneficial to policymakers and practitioners, NGOs working with local administration, parastatal bodies, functionaries, those in public service and elected people's representatives.

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