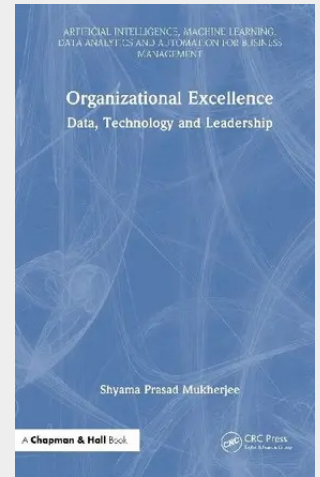


Organizational Excellence

Data, Technology and Leadership

This book discusses the multifaceted nature of organizational excellence and proceeds to consider the roles played by data, technological advances leading to innovation and value-based leadership in guiding an organization in its journey towards excellence. Moving beyond conventional growth metrics, this book presents excellence as a continuous journey of improvement, integrating data-driven decision-making, digital transformation, and value-based leadership. The book highlights the transformative role of AI and advanced digital technologies in optimizing processes, fostering innovation, and enhancing performance measurement. It also explores Six Sigma, Lean Management, reviews frameworks like Baldrige, EFQM, Excellence Canada, and other quality improvement frameworks, emphasizing the need for continuous process refinement. It is an essential resource for leaders, managers, and professionals in management, strategy, operations, and innovation, as well as scholars in management science and organizational development. This book accomplishes the following: - Highlights the role of data analytics and AI in process optimization and innovation; explores the critical factors driving sustained organizational success - Introduces scenario planning and robust decision-making to develop strategies - Distinguishes excellence from growth and presents it as a continuous improvement journey - Considers institutionalized innovation and new product development as essential - Covers Six Sigma, Lean Management, and other methodologies, emphasizes governance, ethics, and corporate social responsibility



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