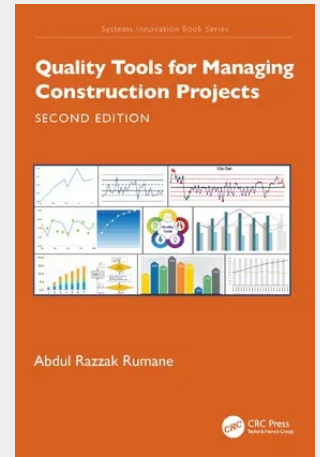


Quality Tools for Managing Construction Projects

This latest edition continues to offer valuable insights into the utilization and implementation of a variety of quality tools and techniques throughout the various stages of construction projects. Specifically, it emphasizes three key quality management processes: planning quality, performing quality assurance, and conducting quality control. *Quality Tools for Managing Construction Projects, Second Edition* explores various quality tools used in the construction industry, including classic tools of quality, management and planning tools, process analysis tools, innovation and creation tools, lean tools, cost of quality, quality function deployment, Six Sigma, and TRIZ. It covers project management, risk management, procurement, safety management, quality assessment, monitoring, training, customer satisfaction, and quality auditing. New sections include Q 4.0 Transformation, Scope and Schedule Management, Supply Chain Management, Quality Auditing, and Sustainable Requirements. The book is intended for use by quality managers, project managers, construction managers, design professionals working on construction projects, as well as academics, and professionals preparing for certification examinations.



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