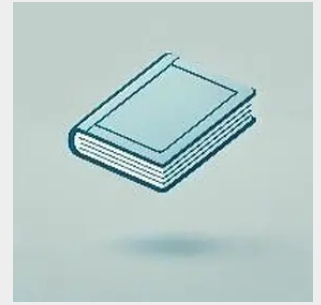


The Digital Practitioner

Social Work in the Age of Artificial Intelligence

This book explores the intersection of AI and social work, offering a groundbreaking look at how AI technologies are transforming the field. It analyses AI's role in streamlining administration and supporting decisions, while navigating privacy concerns in this human-centred profession. Organized in five comprehensive parts, this edited collection brings together diverse international perspectives on the integration of AI in social work. Part One establishes foundational knowledge about AI technologies and their intersection with social work values. Following this, Parts Two and Three explore practical applications and the delicate balance between technological efficiency and human judgment. In Part Four, contributors address critical ethical considerations including privacy, bias, and social justice. Finally, Part Five focuses on social work careers skills through education and training while bridging digital divides across diverse communities. Through case studies and real-world examples, readers gain valuable insights into how AI can be used to complement and strengthen the work of social workers, and see a roadmap for navigating this intersection of technology and human care. This will allow them to implement AI for applications in case management, predictive analytics, mental health support, and resource allocation. This book is essential reading for social work professionals and students who will soon be moving into the field. Its comprehensive framework for understanding how AI can be ethically and effectively used in social work practice will also benefit mental health counsellors, allied health workers, and clinical psychologists and enable them to navigate the increasing influence and applications of AI.

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