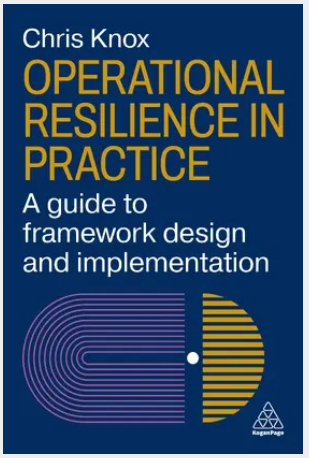
Knox

Operational Resilience in Practice

A Guide to Framework Design and Implementation



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Build operational resilience that helps your organization withstand disruption, meet regulatory expectations and adapt to emerging risks.

Operational Resilience in Practice is a practical guide for operational resilience, operational risk, business continuity and compliance professionals responsible for turning resilience into an effective organizational capability.

Written by former regulator and experienced resilience professional **Chris Knox**, this book provides practical guidance across the entire operational resilience lifecycle. Drawing on interviews with leading practitioners and real-world examples, it shows how to strengthen resilience while navigating regulatory requirements, including the EU Digital Operational Resilience Act (DORA) and an increasingly complex risk landscape.

Learn how to: - Define critical services and map their underlying dependencies - Set impact tolerances and strengthen resilience testing - Manage outsourcing, cloud, SaaS and concentration risks - Embed operational resilience into technology and systems architecture - Prepare for emerging risks, including AI concentration risk Covering scenario and stress testing, incident response and continuous improvement, ***Operational Resilience in Practice*** helps you build a robust resilience program that protects critical services, strengthens decision-making and enables your organization to respond and adapt when disruption occurs.

Themes include*: operational resilience, operational risk management, DORA, business continuity, resilience testing, third-party risk*

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