

Dahl

Human Encounters

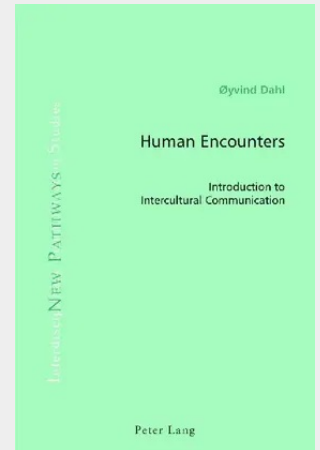
Introduction to Intercultural Communication

This book gives a comprehensive introduction to intercultural communication in the era of globalization. The reader is introduced to essential concepts in the field, different theories and methods of analysing communication, the importance of verbal and nonverbal languages for bringing about mutual understanding and, finally, the ethical challenges that arise.

The volume also has a practical aspect. The author discusses subjects such as handling encounters with people using foreign languages; incorporating different life styles and world views; the use of interpreters; non-familiar body language; different understandings of time; relocation in new settings; the use of power and how to deal with cultural conflicts generally.

Published in English for the first time following a very successful original edition in Norwegian, this richly-illustrated book offers a refreshing and engaging introduction to intercultural understanding.

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