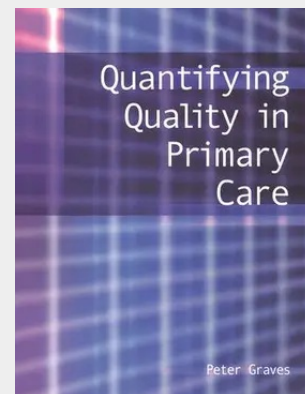


Graves

Quantifying Quality in Primary Care

How can the quality of service provision and clinical governance in primary care be assessed? This book is designed to help evaluate the way practices interpret their legal obligations, the way the management systems within practices run, and the quality of the systems and processes that most affect the patient care. Quantifying Quality in Primary Care contains frameworks on which to build policies for the smooth running of practices and provides clear insights into attitudes of those working within them, and how to use this information to improve service provision. This straightforward, concise guide will help general practitioners, registrars and managers in primary care improve both service provision and management in the practice.



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