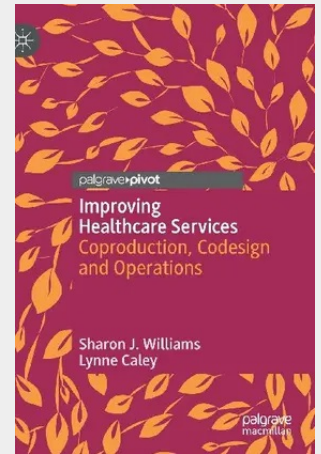


Improving Healthcare Services

Building on co-author Sharon Williams' previous title *Improving Healthcare Operations*, this book examines the role of co-design and coproduction in health and social care. Extending current thinking on coproduction in healthcare and how this can be operationalised, this book opens a discussion around how it can contribute to improvement. Providing a number of case studies, it links previous public service management, operations management and supply chain management research by extending and translating these core design and improvement principles into health and social care. Considering the wider role of patients, communities and other stakeholders it will challenge and develop existing thinking in relation to co-design, coproduction and redesign of services.

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