

A Systems Thinking Decision-Making Process

How to Avoid Burnt Toast

This book illustrates how to access the right information for making the best decisions during turbulent times. It is written from an experienced-based perspective that is beneficial for those looking for the development and improvement of the decision-making process. The approach is centered on the author's experience in developing and implementing effective and efficient approaches to decision-making in business and government. Based on those experiences, this book provides insights into how to improve the decision making process of your organization, whether it be large or small.

For decision makers and those providing market information for making decisions, this book provide guidelines for a framework which includes systems thinking. For those interested in change management and corporate governance, the book presents examples where it was done well and some examples where it was not and the ensuring consequences.

Praise for Systems Thinking Decision-Making Process...

"This is an absolutely incredible book by a distinguished practitioner. The range of knowledge and experience that Vince Barabba has had is astounding. I urge everyone who is interested in complex, messy problems to read this amazing book."

--lan I. Mitroff

"...Vince has masterfully blended the art of organizational respect with the science of data inquiry to drive change and realize strategic vision. A master storyteller, he does not just teach, his book brings his learnings to life in a meaningful way that if carefully listened to, can change the course of a career."

-- Paul D'Alessandro

Principal, Health Industries, PwC US

"In his latest book, Vince Barabba integrates his vast knowledge from 50 years of dedicated work in both the public and private sectors in order to provide leaders with an actionable framework for radically improving how their organizations collect and use information to make the best decisions for all the wicked messes that now appear in our global village... This book can save your company from living in the dark with false assumptions about all your key stakeholders." -- Ralph H. Kilmann, Ph.D.

CEO, Kilmann Diagnostics

Co-Author, The Thomas-Kilmann Conflict Mode Instrument (TKI)

"Absorbing just a few of the many smart ideas in this book will make you a better leader and decision maker. Thinking systemically about how the hard-earned lessons from Vince Barabba's brilliant career apply to your enterprise could make you a great one."

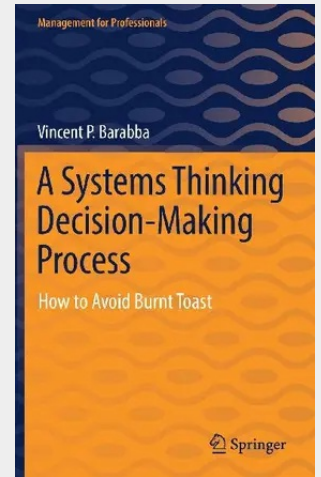
— Chunka Mui

Co-Author, A Brief History of a Perfect Future and *Billion Dollar Lessons*

"...if you are interested in 'thinking in systems,' this book is for you. The 'On Star' story demonstrates to you how the initial product-centered thinking was proselytized to 'thinking in systems'."

-- John Pourdehnad

Visiting Professor, IFSF Business School and Faculty of Systems Leadership, Thomas



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