

Mastering Organizational Dynamics Using Process Mining

This book is a revised version of the PhD dissertation written by the author at Queensland University of Technology.

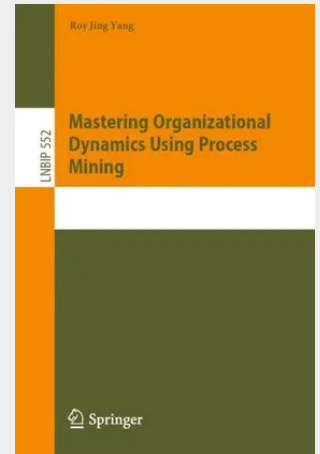
It presents research in the field of process mining, with a focus of developing data-driven methods to discover insights about human resources and their groups in an organizational business process context. It provides an overview on mining organizational models from event logs and introduces a set of novel ideas, framework, and approaches proposed to enhance the state-of-the-art. The book is suitable for researchers and practitioners in the fields of business process management and process mining.

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