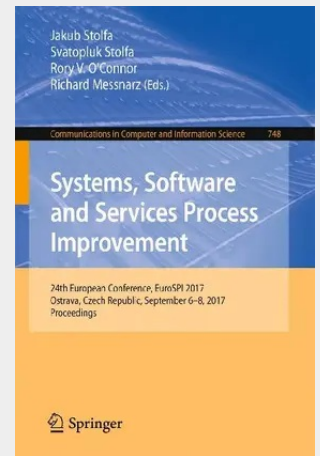


Systems, Software and Services Process Improvement

24th European Conference, EuroSPI 2017, Ostrava, Czech Republic, September 6-8, 2017, Proceedings

This volume constitutes the refereed proceedings of the 24th EuroSPI conference, held in Ostrava, Czech Republic, in September 2017. The 56 revised full papers presented were carefully reviewed and selected from 97 submissions. They are organized in topical sections on SPI and VSEs, SPI and process models, SPI and safety, SPI and project management, SPI and implementation, SPI issues, SPI and automotive, selected key notes and workshop papers, GamifySPI, SPI in Industry 4.0, best practices in implementing traceability, good and bad practices in improvement, safety and security, experiences with agile and lean, standards and assessment models, team skills and diversity strategies.

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53,49 €

49,99 € (zzgl. MwSt.)

Lieferfrist: bis zu 10 Tage

Artikelnummer: 9783319642178

Medium: Buch

ISBN: 978-3-319-64217-8

Verlag: Springer

Erscheinungstermin: 14.08.2017

Sprache(n): Englisch

Auflage: 1. Auflage 2017

Serie: Communications in Computer and Information Science

Produktform: Kartoniert

Gewicht: 10526 g

Seiten: 688

Format (B x H): 155 x 235 mm

