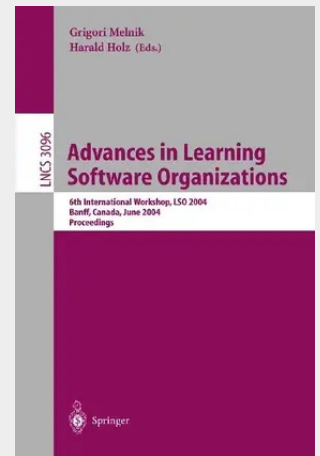


Advances in Learning Software Organizations

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Software-intensive organizations cannot help but learn. A software organization that does not learn will not exist for long, because the software market is continuously on the move, because of new customer demands and needs, and because of new competitor products and services. Software organizations must adapt quickly to this ever-changing environment, and the capability to adapt is one of the most important aspects of learning. Smart organizations will attempt to predict future software demands, and develop a corresponding knowledge road map that identifies the capabilities needed over time in order to meet these demands. Organizational learning typically occurs when experienced organization members share their knowledge with colleagues, such that the organization as a whole can profit from the intellectual capital of its members. While knowledge is typically shared in an ad hoc fashion by means of direct, face-to-face communication, a learning software organization will want to ensure that this knowledge sharing occurs in a systematic way, enabling it whenever and wherever it is needed. Since 1999, the annual International Workshop on Learning Software Organizations (LSO) has provided a communication forum that brings together academia and industry to discuss the advancements in and to address the questions of continuous learning in software-intensive organizations. Building upon existing work on knowledge management and organizational learning, the workshop series promotes interdisciplinary approaches from computer science and information systems, business, management and organization science as well as cognitive science.

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