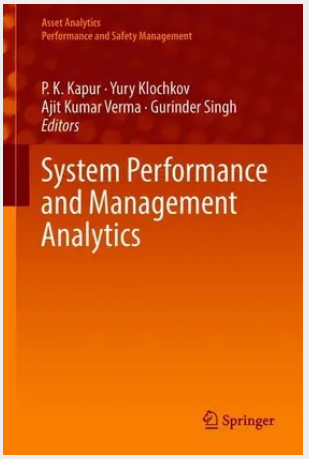
Kapur / Klochkov / Verma

System Performance and Management Analytics



This book shares key insights into system performance and management analytics, demonstrating how the field of analytics is currently changing and how it is used to monitor companies' efforts to drive performance.Managing business performance facilitates the effective accomplishment of strategic and operational goals, and there is a clear and direct correlation between using performance management applications and improved business and organizational results. As such, performance and management analytics can yield a range of direct and indirect benefits, boost operational efficiency and unlock employees' latent potential, while at the same time aligning services with overarching goals.The book addresses a range of topics, including software reliability assessment, testing, quality management, system-performance management, analysis using soft-computing techniques, and management analytics. It presents a balanced, holistic approach to viewing the world from both a technical and managerial perspective by considering performance and management analytics. Accordingly, it offers a comprehensive guide to one of the most pressing issues in today's technology-dominated world, namely, that most companies and organizations find themselves awash in a sea of data, but lack the human capital, appropriate tools and knowledge to use it to help them create a competitive edge.

Provides readers from various branches of engineering and management a comprehensive guide to business analyticsEstablishes a common dashboard across various teams and organizations by helping realize fast time-to-value with the implementation of business intelligence within the baseHelps companies anticipate technological trends, prioritize resources, deliver automation and services, continually improve their services, and align them with overall business goals

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