

Knowledge Technology and Systems

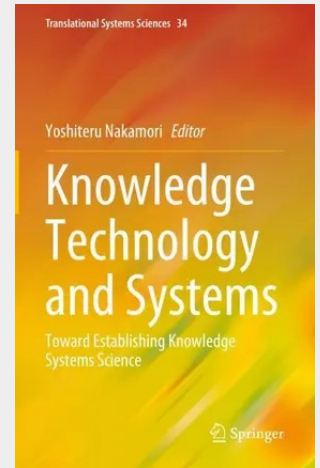
Toward Establishing Knowledge Systems Science

This book discusses technology and systems to create valuable ideas from data through the construction of knowledge. The primary concern is to make better decisions about economic and management issues in today's information-flooded society. Human creative activity is in the realm of soft technology, with no physical entity to operate. Focusing on the ability of knowledge as judgment power, this definition results: "Knowledge technology is soft technology that underpins the human creative activities of converting data and information into knowledge, creating new ideas based on that knowledge and validating those ideas." That definition includes a wide range of soft technologies developed in informatics, management studies, and systems science.

The knowledge system creates ideas from data and knowledge through knowledge technologies. Based on the proposition that knowledge emerges by the interaction between explicit and tacit knowledge, another definition is possible: "The knowledge system is a system that promotes interaction between codified and personalized knowledge and creates ideas for solving a specific problem." Codified knowledge includes data and information, while personalized knowledge is empirical knowledge or wisdom that is difficult to put into words.

Building a knowledge system requires mathematical or intelligent knowledge technology and participatory knowledge technology to create or manage codified knowledge and personalized knowledge. For example, a company builds cross-sectional knowledge systems by gathering human resources from various departments, according to the purpose, as in new product development or sales promotion. Chapter 1 defines knowledge technology and the knowledge system and organizes the challenges in their development, while Chapters 2 through 9 introduce mathematical or intelligent knowledge technologies by researchers at the forefront of knowledge technology development.

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213,99 €

199,99 € (zzgl. MwSt.)

Lieferfrist: bis zu 10 Tage

Artikelnummer: 9789819910748

Medium: Buch

ISBN: 978-981-99-1074-8

Verlag: Springer

Erscheinungstermin: 14.06.2023

Sprache(n): Englisch

Auflage: 2023

Serie: Translational Systems Sciences

Produktform: Gebunden

Gewicht: 617 g

Seiten: 287

Format (B x H): 160 x 241 mm

